



JEFF STEMKE BIOGRAPHY

Jeff Stemke is one of the rare practitioners who have successfully created, implemented and written about practical ways to stimulate business growth, develop talent, optimize costs and spark innovation. This expertise was developed over 35 years at Chevron with assignments in R&D, engineering, IT, operations support, KM and workforce development. Jeff has launched the Stemke Consulting Group, a practice that teaches clients how to integrate knowledge transfer, collaboration, social networking and talent management methods into their existing operations to deliver measurable business value by accelerating competency, increasing workforce performance, stimulating innovation and minimizing disruption and knowledge loss due to retirement.



Jeff has delivered significant value for clients in the areas of operational excellence, capital stewardship, cost reduction, knowledge management and organizational capability. For example, Jeff was influential in facilitating best practice transfer in the 1990's that helped reduce operating costs by more than \$2.5 billion per year. As architect of a corporate knowledge transfer environment, he designed a web-based "social media" system to connect a global network of manufacturing engineers and operators to solve problems and share ideas that has so far generated over \$100 million in cost savings. Jeff mentored a set of global health, environment and reliability communities, helping Chevron achieve world-class safety performance. He was also lead architect of Chevron's SharePoint system, delivering collaboration, document management and social networking capabilities that enable a step change in the way information is managed.

Jeff has presented many of these success stories at international conferences and workshops including KM World, BrainTrust and APQC. He has published a case study in "Knowledge Retention: Strategies and Solutions", edited chapters of the "Complete Idiot's Guide to Knowledge Management", and published articles in KM Review, Ark Group and the Association of Mechanical Engineering. His most recent paper, "Unlocking the Value of Knowledge Transfer" was published by the Innovation Value Institute. Through these efforts, Chevron has been recognized as one of the Most Admired Knowledge Enterprises. Jeff was also honored with a Computerworld Hero's Laureate award for improving the business value and social aspects of knowledge-sharing.

Jeff holds a Ph.D. degree in Organic Chemistry from UC San Diego. He is an active member of the American Society for Training and Development and the Institute of Management Consultants.

To learn more about how you can tap Jeff's passion and expertise to achieve similar results in your organization, contact him at jeff@stemkeconsulting.com, call 1-925-838-8650 or visit <http://www.transferknowhow.com>.